

Cancellation and refund policy

If a customer needs to cancel a booking for any reason, he / she has to do it within 24 hours before the starting time and date.

Cancellations made after 24h before starting time and date will be charged with the full price.

If the customer has a medical statement from a Doctor, which shows that the customer is not able to dive or to follow the booked water sport activity. Then we give a cancellation free of charge if the booking is canceled 14h before start time and date.

Diving courses, rent a boat services, private sailing tours or sailing introduction trips can be canceled for free within 30 days before the starting time and date.

If the diving courses, rent a boat services, private sailing tours or sailing introduction trips will be canceled within 20 days then we will charge 50% of the total booking amount.

If customer is canceling the diving courses, rent a boat services, private sailing tours or sailing introduction trips within 10 days before starting time and date we will charge the 100% of the total booking amount.

Booking & reservation policy

For any booking & reservation made we need to have a down payment of 50%!

After paying the down payment we will send you a booking and reservation confirmation by e-mail or you will get a receipt.

Rent a boat services, private sailing tours or sailing introduction trips 2nd 50% of the total amount have to be paid 1 month before starting time and date.

Cancellation policy during the corona crisis.

Should it not be possible for you due to the closed borders or quarantine requirements due to the corona virus to come to Croatia and start your planned trip.

So we grant you a voucher in the amount of your previous payment.

The voucher can be used in 2021 and 2022.

If it's not possible for you to redeem the voucher in 2021 and 2022, so we will cancel your booking and return your previous payments to your bank account.

I am happy to answer any questions and comments you may have.